#### PRIVACY AND SECURITY POLICY

All services given at our store and D Plaza Gayrettepe Mah. Yıldız Posta Cad. No: 52 K: 2 34349 Beşiktaş / İstanbul – Türkiye registered address in the Birleşik Ödeme Hixmetleri ve Elektronik Para A.Ş. is owned and operated by our company.

Our company can collect personal data for various purposes. The following describes how personal data collected and how these data are preserved.

By filling out the various forms and questionnaires on our Membership or Store some personal informations related to members are collected (name-surname, company information,phone,address or e-mail address) by our store.

Personal informations provided by our members in electronic form will not be share to any third parties outside the scope and purpose specified by the "User Agreement" with our members.

Our company saves and uses the IP address of its members in order to identify system problems and to solve them. IP adresses can also be used to identify users and to collect comprehensive demographic information

Our company also use the requested informations about members for direct marketing by the itself or cooperating person outside the purposes and scope specified by the Membership Agreement. Personal informations can also be used for contacting the user when it is necessary.

Our company gives an undertaking to strictly protect private and confidential information, to regard it as a duty of confidentially and to take all necessart precautions to ensure and maintain confidentiality, to prevent the unauthorized use or unauthorized use of any or all part of the confidential information.

## Credit Card Security

Our company makes the security of the credit card holders who deal with shopping sites as the most important business. Your credit card information is not stored in any way our system.

There are two things you need to be aware of to ensure that you are a safe site when you enter the transaction process. One of these is a key or lock symbol located at the bottom line of your browser. It shows that you are on a secure internet page and all your information is encrypted and protected. This information is only used in accordance with the sales process and in the direction of your instruction. Information about the credit card used during our shopping sites independently Shopping 128 bit SSL (Secure Sockets Layer) protocol with encrypted and transmitted to the bank for questioning. If the card availability is approved can be sustained for shopping. Cards can not be displayed on our side and no

relevant information is not saved in any condition of third parties to seize this information would be blocked. Online Credit card fraud is checked by our company for the reliability of payment / billing / delivery address information of credit card orders. For this reason, it is necessary to first confirm the validity of financial and address / telephone information in order for the first time customers of our shopping sites to arrive at the order of supply and delivery. The credit card owner's control is necessary for this information to be contacted by the customer or the relevant banks. All information you give while you are a member is only accessible to you and only you can change it. If you secure your login information, it is not possible for others to access and change information about you. For this purpose, during the membership process, the 128-bit SSL is moved within the security zone. This system is an international encryption standard that can not be broken.

Information line or customer service with a clear address and phone service and the Internet shopping sites mentioned information is more preferred today. On this page you can get detailed information about all the topics that you think about and you can get more information about the company's reliability which provides online shopping service.

## **Exceptional Situations:**

In the following limited circumstances, our Company may disclose third party information to users other than the provisions of this "Privacy Policy".

- 1. Law,Decree-Law, Regulation etc. comply with the obligations imposed by the rules of law issued by the competent jurisdictional authority;
- 2. In order to fulfill the requirements of the "Membership Agreement" and other contracts concluded with our users by our store and put them into practice;
- 3. Request for information on users for the purpose of conducting a research or inquiry carried out by the competent administrative and judicial authority in accordance with the procedure;
- 4. Where it is necessary to provide information to protect the rights or security of users.

# E-MAIL SAFETY

Please never write down your credit card number and passwords in your e-mails when you send to our Customer Service regarding any of your orders. Informations which is in your e-mails can be seen by third parties. Our company can not guarantee the security of your informations from your e-mails in any circumstances.

#### WEB BROWSER COOKIES

Our company can obtain information about users who are visited our store and the usage of the website by using a technical communication file(Cookie). The technical communication files are text files that the website sends to the users browser to be stored in main memory. The technical communication file facilitates the use of the Internet by storing the status and preferences about the site.

The technical communication file helps to generate statistical information and the generate advertisement and contenr dynamically from user pages specially designed for users about how many people visit the website, how many times a person visit the website for which purpose and how long people stay on the website. The technical communication file is not designed to receive data from the main memory or your e-mail or any other personal information. Most of web browsers are designed to accept technical communication file but if users don't want to take technical communication file or want to see alert for technical communication file, they can change the settings.

Our Company may change the provisions of this "Privacy Policy" by publishing it on the site at any time or by sending an e-mail or publishing it to the users. If the provisions of the Privacy Policy change, it will take effect on the date of publication.

You can send an e-mail to <u>info@birlesikodeme.com</u> for any questions or suggestions about our privacy policy. You can find the contact information of our company below.

Compant Title: Birleşik Ödeme Hizmetleri ve Elektronik Para A.Ş.

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